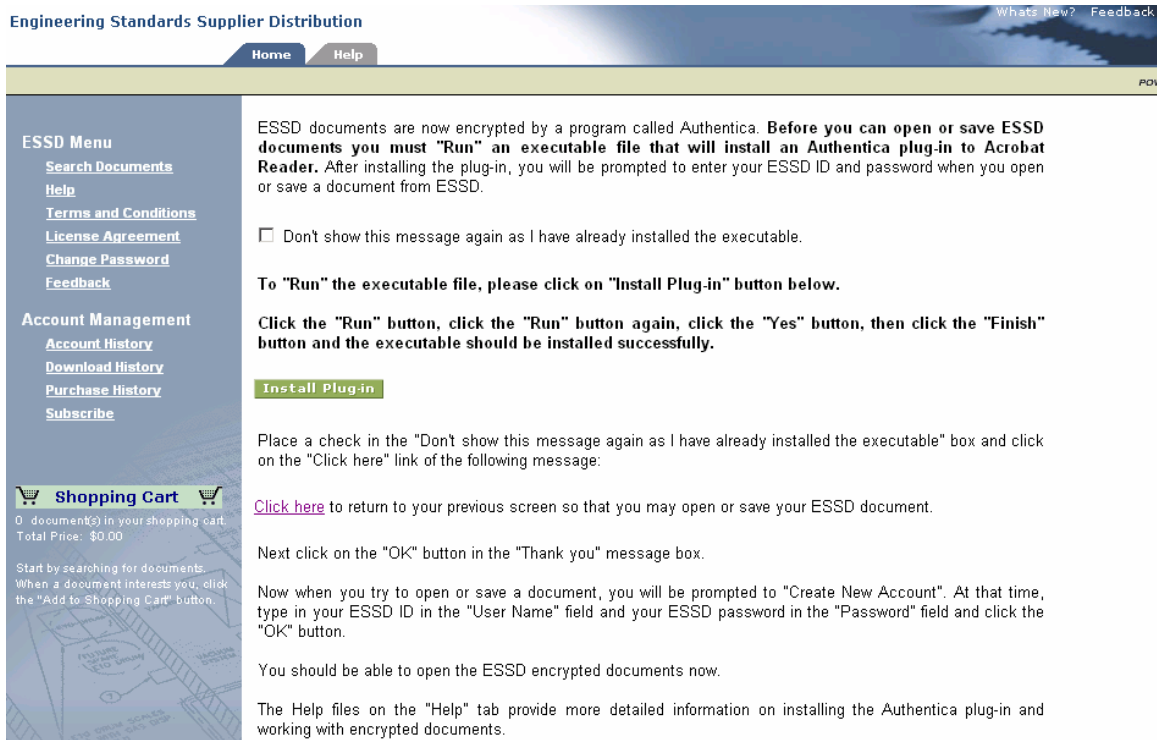


## Installing the Authentica Plug-in

ESSD documents are now encrypted by a program called Authentica. Before you can open or save ESSD documents you must "Run" an executable file that will install an Authentica plug-in to Acrobat Reader. After installing the plug-in, you will be prompted to enter your ESSD ID and password when you open or save a document from ESSD.

When you try to open or save an ESSD document, you will receive the following ESSD screen:



The screenshot shows the ESSD website interface. At the top, there is a navigation bar with "Home" and "Help" tabs. Below the navigation bar, there is a sidebar menu on the left with sections for "ESSD Menu" (including Search Documents, Help, Terms and Conditions, License Agreement, Change Password, Feedback) and "Account Management" (including Account History, Download History, Purchase History, Subscribe). A "Shopping Cart" section is also visible, showing 0 documents and a total price of \$0.00. The main content area displays a message about the Authentica plug-in installation. The message text is as follows:

ESSD documents are now encrypted by a program called Authentica. **Before you can open or save ESSD documents you must "Run" an executable file that will install an Authentica plug-in to Acrobat Reader.** After installing the plug-in, you will be prompted to enter your ESSD ID and password when you open or save a document from ESSD.

Don't show this message again as I have already installed the executable.

To "Run" the executable file, please click on "Install Plug-in" button below.

Click the "Run" button, click the "Run" button again, click the "Yes" button, then click the "Finish" button and the executable should be installed successfully.

**Install Plug-in**

Place a check in the "Don't show this message again as I have already installed the executable" box and click on the "Click here" link of the following message:

[Click here](#) to return to your previous screen so that you may open or save your ESSD document.

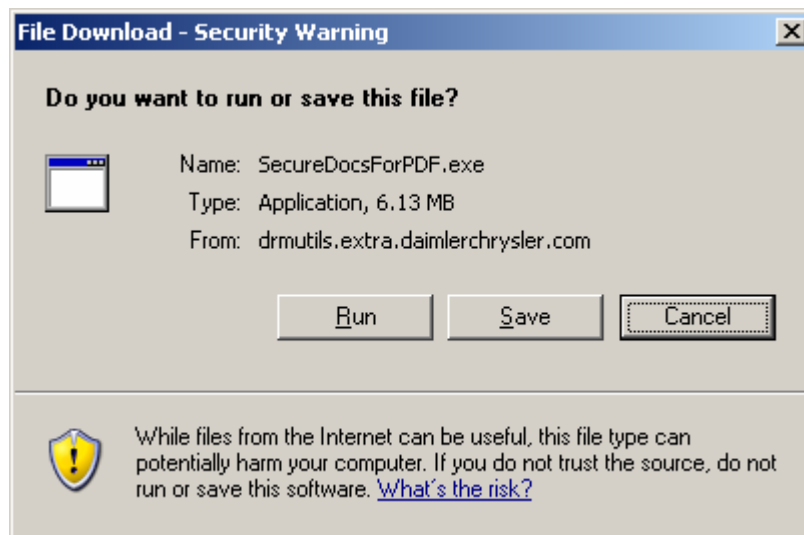
Next click on the "OK" button in the "Thank you" message box.

Now when you try to open or save a document, you will be prompted to "Create New Account". At that time, type in your ESSD ID in the "User Name" field and your ESSD password in the "Password" field and click the "OK" button.

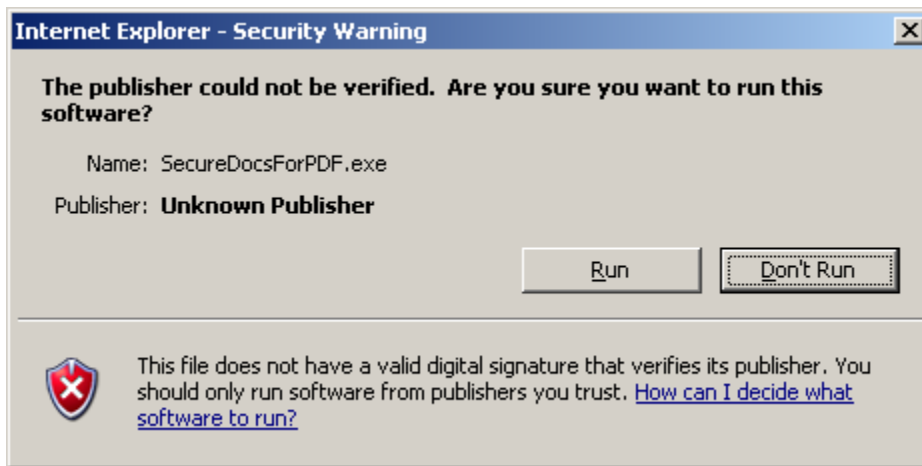
You should be able to open the ESSD encrypted documents now.

The Help files on the "Help" tab provide more detailed information on installing the Authentica plug-in and working with encrypted documents.

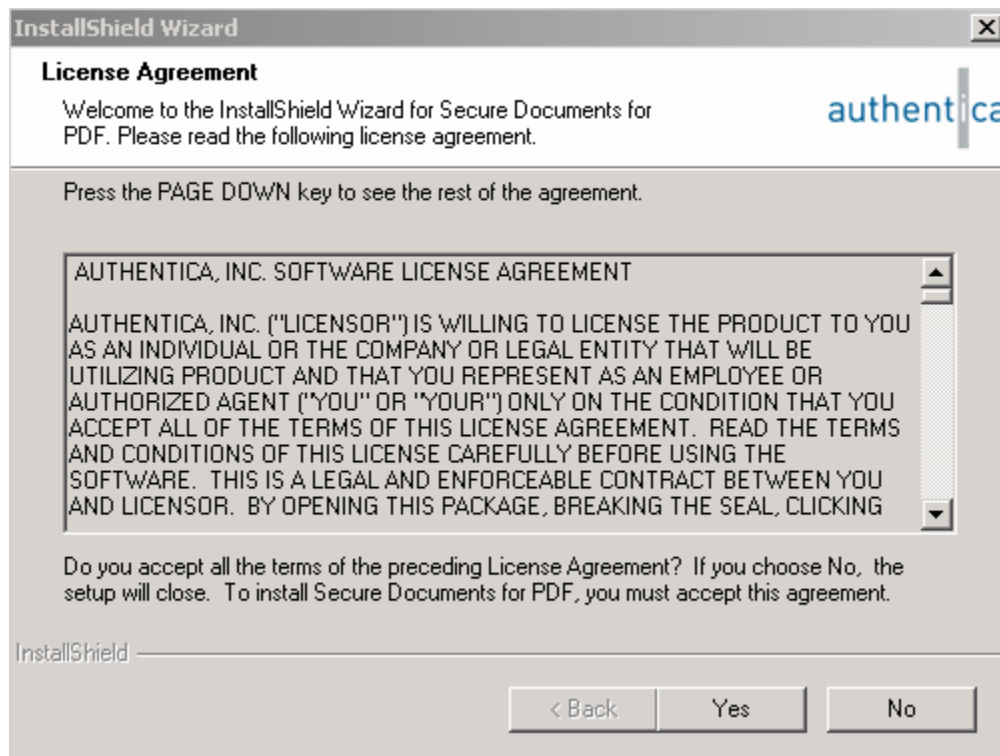
1. To "Run" the executable file, please click on the "Install Plug-in" button **Install Plug-in** on the screen. The following message box will appear:



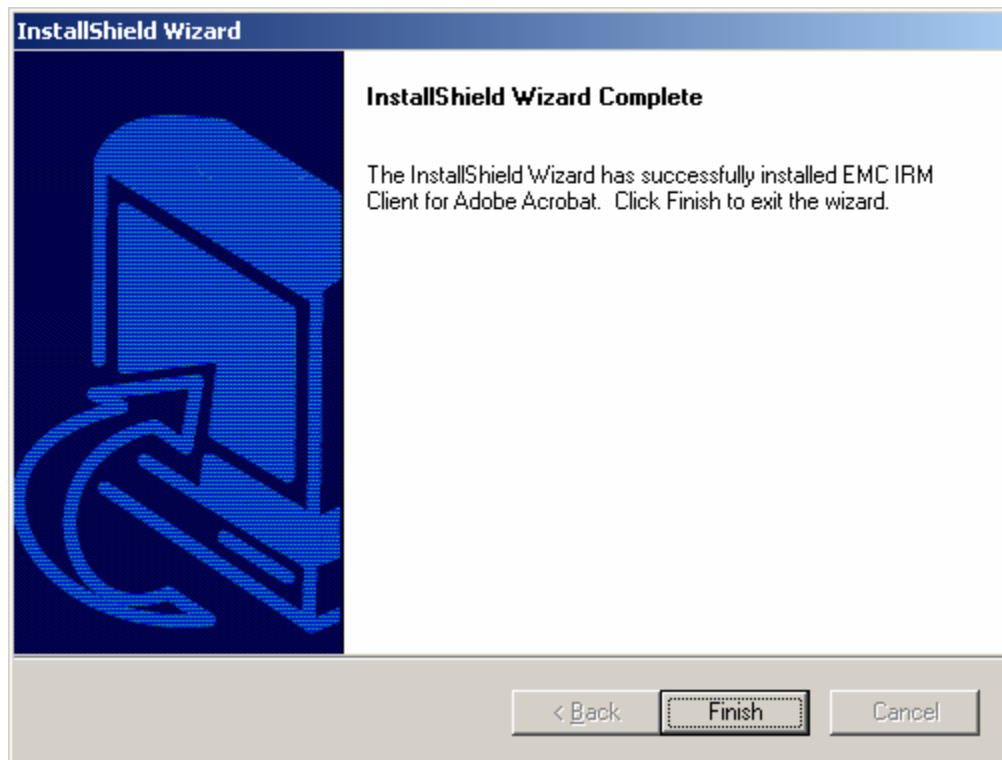
2. Click the "Run" button. After some processing time, the following message box will appear:



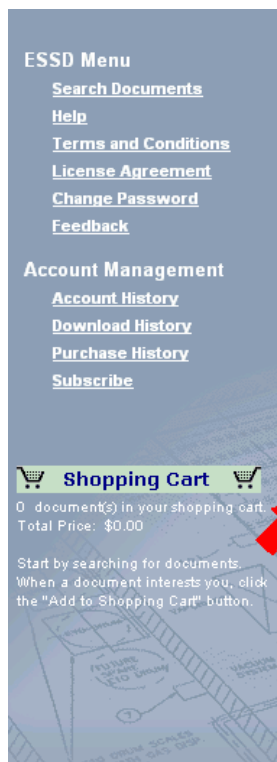
3. Click the "Run" button again. This brings up the Authentica licensing agreement.



4. Read the Licensing Agreement and click the "Yes" button to accept the agreement. This installs the Authentica plug-in to Acrobat Reader. The following screen will appear.



5. Click the "Finish" button. The executable should now be installed successfully and following screen will appear.



ESDD documents are now encrypted by a program called Authentica. **Before you can open or save ESDD documents you must "Run" an executable file that will install an Authentica plug-in to Acrobat Reader.** After installing the plug-in, you will be prompted to enter your ESDD ID and password when you open or save a document from ESDD.

Don't show this message again as I have already installed the executable.

To "Run" the executable file, please click on "Install Plug-in" button below.

Click the "Run" button, click the "Run" button again, click the "Yes" button, then click the "Finish" button and the executable should be installed successfully.

**Install Plug-in**

Place a check in the "Don't show this message again as I have already installed the executable" box and click on the "Click here" link of the following message:

[Click here](#) to return to your previous screen so that you may open or save your ESDD document.

Next click on the "OK" button in the "Thank you" message box.

Now when you try to open or save a document, you will be prompted to "Create New Account". At that time, type in your ESDD ID in the "User Name" field and your ESDD password in the "Password" field and click the "OK" button.

You should be able to open the ESDD encrypted documents now.

The Help files on the "Help" tab provide more detailed information on installing the Authentica plug-in and working with encrypted documents.

6. Place a check in the "Don't show this message again as I have already installed the executable" box and click on the "Click here" link of the following message:

[Click here](#) to return to your previous screen so that you may open or save your ESDD document.

The following message box will come up:

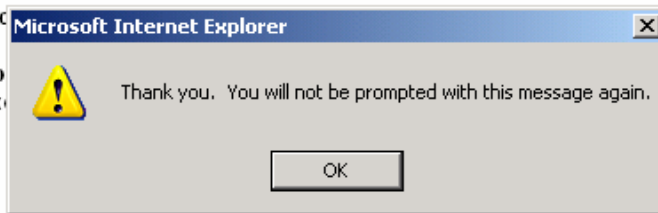
ESSD documents are now encrypted by a program called Authentica. **Before you can open or save ESSD documents you must "Run" an executable file that will install an Authentica plug-in to Acrobat Reader.** After installing the plug-in, you will be prompted to enter your ESSD ID and password when you open or save a document from ESSD.

Don't show this message again as I have already installed the executable.

To "Run" the executable

Click the "Run" button and the executable

**Install Plug-in**



then click the "Finish"

Place a check in the "Don't show this message again as I have already installed the executable" box and click on the "Click here" link of the following message:

[Click here](#) to return to your previous screen so that you may open or save your ESSD document.

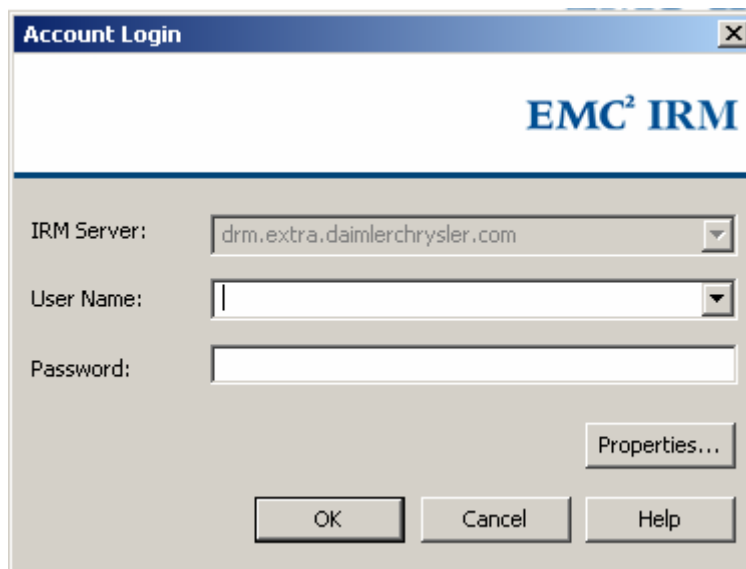
Next click on the "OK" button in the "Thank you" message box.

Now when you try to open or save a document, you will be prompted to "Create New Account". At that time, type in your ESSD ID in the "User Name" field and your ESSD password in the "Password" field and click the "OK" button.

You should be able to open the ESSD encrypted documents now.

The Help files on the "Help" tab provide more detailed information on installing the Authentica plug-in and working with encrypted documents.

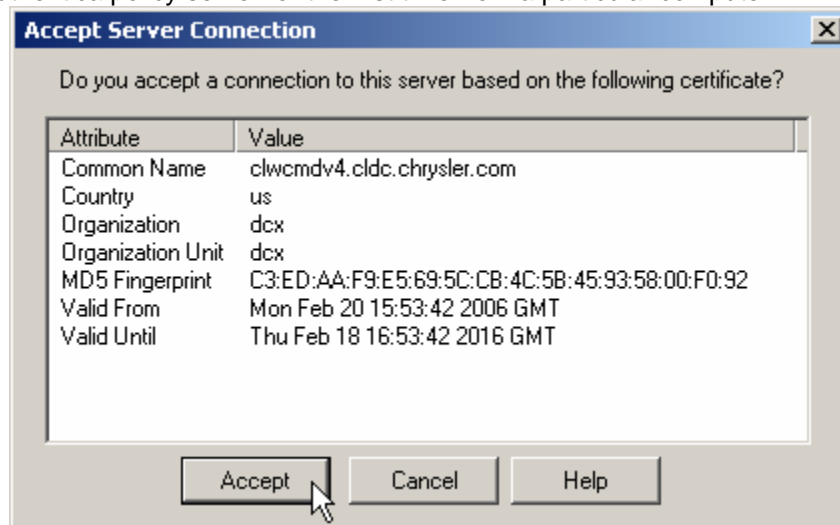
7. Click on the "OK" button in the "Thank you" message box.



8. Type your ESSD ID **in all lower case** in the "User Name" field and type your ESSD password in the "Password" field using the identical case as your ESSD password. (The password is case sensitive)

Then click the “OK” button. It is very important that you **enter your ESSD ID using all lower case** and **enter your password correctly with the same case as it was entered in ESSD.**

- Remember that you changed your ESSD password when you logged in, so enter your new ESSD password in the password field exactly as it was entered in ESSD.
  - Entering your ESSD ID and password correctly are necessary to synchronize Authentica with ESSD so when your ESSD password changes, it will automatically change the Authentica password as well.
9. You should be able to open the ESSD encrypted documents now.
- If prompted to “Accept Server Connection”, click the “Accept” button. This occurs when you log in to the Authentica policy server for the first time from a particular computer.



- If you get an “Access denied” message, try to open or save the document again. The “User Name” field should already have your ESSD ID entered in. You will only need to type in your ESSD password in the password field.

Note: The EMC IRM/Authentica plug-in remembers your user ID. Your ID will be pre-populated in the User ID field or you can select the ID from a dropdown menu.

The Help files on the "Help" tab provide answers to most of the common questions.

If you have any questions, issues, or concerns, please use the “Feedback” option within the ESSD system or e-mail Chrysler LLC Engineering Standards Team directly at: [engstds@chrysler.com](mailto:engstds@chrysler.com)